

QUALITY ASSURANCE SURVEY

We would appreciate your input and evaluation of services that Advanced Metal Etching provides.

Please circle the rating group in which you feel best evaluates Advanced Metal Etching's rating in the categories below. Rating defined as: 100: Excellent, 90: Very Good, 75: Satisfactory, 25: Need for improvement, Below 25: Unsatisfactory. We know that some of our customers send us regular rating/evaluations, if you have a specific rating please use the comment section. We would appreciate any feedback in the comment section, so we may improve our process(es) in any way to achieve the highest customer satisfaction.

Customer Service	100	90	75	25	Below 25
Comments:					

Delivery	100	90	75	25	Below 25
Comments:					

Pricing	100	90	75	25	Below 25
Comments:					

Quality	100	90	75	25	Below 25
Comments:					

***Thank you very much for your time and input, we appreciate your business.
 We respect your privacy. This information is for our use only and will be kept confidential.***

* Customer Name
 Survey Completed By
 Title
 * Email address

* *Required field*

Please email (marlie@metaetching.com) or fax this back to Advanced Metal Etching (260) 894-4190 attention Marlie Gernhardt, within 10 days. This will be acknowledged and a copy sent back to you, for your records.